

Day 9 Agenda

<i>9:15 – 10:00</i>	Registration and Coffee
<i>10:00 – 10:45</i>	Review Of Progress From Day 8
<i>10:45 – 11:45</i>	Creating Your Business Process: The Client Journey
<i>11:45 – 12:05</i>	Coffee Break
<i>12:05 – 13:00</i>	Documenting Your Annual Review Process
<i>13:00 – 13:45</i>	Lunch
<i>13:45 – 15:00</i>	Documenting Your Annual Review Process
<i>15:00 – 15:30</i>	Coffee break
<i>15:30 – 16:30</i>	Getting Your Staffing & Structure Right
<i>16:30 – 17:00</i>	Questions and Close

Advise Better
Live Better